

SSE Supplier Write Up

Quick Facts:

- Produce more green energy than any other energy company in the UK.
- Supply energy to almost 5 million UK customers, along with phone, broadband and home cover tariffs.
- Work with organisations such as Dementia Friends.
- 12,000 employees.
- First energy company to simplify tariffs.
- Aiming to treble renewable energy output by 2030.
- Electric vehicle owners can get 8,000 free miles.

Awards:

Uswitch Energy Awards 2020:

- Best Customer Service
- Best Online Experience
- Best Billing Services
- Best Meter Reading Services
- Best Smart Meter Experience

Fuel Mix:

	SSE	UK Average
Coal	0.0%	3.9%
Natural Gas	48.1%	39.4%
Nuclear	0.0%	16.6%
Renewable	51.9%	37.9%
Other	0.0%	2.2%
Total	100%	100%

60%

Carbon Reduction

By 2030, SSE have a target of cutting down their carbon intensity by 60%.

51.9%

Fuel Mix

51.9% of SSE's fuel mix is made from a renewable source.

5%

Savings

Customers who utilise SSE's bundle products can save up to 5% off their bills.

Contacts:

Phone number (customer service) - 0800 027 0072
Email address - customerservice@sse.com
Website - <https://sse.co.uk/home>
Facebook - facebook.com/yourSSE
Twitter - @yourSSE
LinkedIn - <https://www.linkedin.com/company/sse-plc>
YouTube - youtube.com/yourSSE

Direct debit enquiries - 0345 673 0602
Meter readings - 0345 070 7371
Smart meter enquiries - 0345 071 3991
Power cuts - 105

Key Financial Data:

	2020 £m
Total Revenue	2816.4
Gross Profit	1135.6
Operating Income	985.1
Net Income	699.5